

Michael J. Astrue, commissioner of Social Security, announced that in less than two months, one million people have gone online, created a My Social Security account and viewed their Social Security Statement.

“The online Social Security Statement is a huge success,” Commissioner Astrue said. “The online Statement meets our commitment to provide Americans with an easy, efficient process to obtain an estimate of their potential Social Security benefits. I recommend that everyone get in the habit of checking their online statement each year, around their birthday, for example.”

The online statement provides estimates for retirement, disability and survivors benefits. It also provides workers as young as 18 a convenient year-round way to determine whether their earnings are accurately posted to their Social Security records, which was not possible when the agency mailed paper statements only to those 25 and older.

On May 1, Social Security unveiled this new addition to its popular suite of electronic services at www.socialsecurity.gov/mystatement, which allows people to access their Social Security earnings and benefit information securely and conveniently.

According to the American Customer Satisfaction Index (ASCI), users are giving the online statement a score of 89—making it competitive with Social Security’s other top-rated, best-in-government online services, such as the Retirement Estimator and online retirement application. The ASCI tracks trends in customer’s satisfaction and provides valuable benchmarking insights for companies and government agencies.

To access an online statement, one must be at least 18 years old, have a Social Security number, have a valid email address and have a U.S. mailing address.

To learn more please go to www.socialsecurity.gov/mystatement.